

Exhibit 84

Redacted Public Version



CASE

Case Details:**CASE/TICKET NUMBER:**CAS-1393073-M4W7B5**CASE TITLE:**GENERAL PURCHASING**CONTACT REASON:**OTHER**ORDER NUMBER:****CREATED ON:** 5/19/2022 9:26 PM**STATUS:** RESOLVED**ORIGIN:** SOLVY**CASE DESCRIPTION:** ORDER #:

AFTER BUYING NUMEROUS PAIRS OF SHOES AND SUGGESTING YOUR WEBSITE TO OTHER BUYERS. I NOTICED NIKE'S CURRENT LAWSUIT ABOUT ORDERING SHOES AND THEM ENDING UP FAKE. I NEVER THOUGHT TO THOROUGHLY INSPECT MY SHOES UNTIL NOW. AND OUT OF THE 11 PAIRS OF SHOES I'VE BOUGHT FROM STOCK X. 5 OF THEM ARE FAKE. NOW FROM A SITE THAT CLAIMS TO INSPECT YOUR SHOES AND YOU EVEN PAY FOR THE SHOES TO BE INSPECTED. IF THEY END UP BEING FAKE I FEEL AS THOUGH I SHOULD BE REFUNDED FOR PURCHASING FAKE SHOES AND EVEN PAYING FOR THEM TO BE INSPECTED BY YOUR "PROFESSIONALS". IF NO REFUND IS AVAILABLE I WILL BE PURCHASING FROM GOAT IN THE FUTURE AND TELLING EVERYBODY THAT I GOT TO BUY SHOES FROM STOCKX TO NEVER BUY SHOES FROM A COMPANY THAT SELLS FAKE SHOES AND CLAIMS TO INSPECT THEM.

ATTACHMENT URL: ATTACHMENTS ARE IN THE CASE AND EMAIL FOLDERS IN DYNAMICS WHERE YOU ACCESS THIS FILE

Customer Details:**CUSTOMER EMAIL:** [REDACTED]**CUSTOMER NAME:** [REDACTED]**History:**

Date	Created by	Activity Type	Subject
5/19/2022 9:26 PM	Solvvy D365-PROD-Solvvy	Email	StockX Case # CAS-1393073-M4W7B5 General Purchasing CRM:01370574404

		<p>Hey there Denai!</p> <p>Thank you for reaching out to StockX Support. We've received your message and Case #CAS-1393073-M4W7B5: "General Purchasing" has been created.</p> <p>If you haven't already provided the following information, please reply to this email with it to help us serve you faster:</p> <ul style="list-style-type: none">- Email address associated with your StockX account- Order # if applicable- Description of your case <p>Our Customer Support Team will respond to you as quickly as we can, generally within 24 hours. While we share your urgency, please only submit one case per inquiry.</p>	

		<p>The most current order information will always be found at stockx.com/account. For information on payout setup, account verification, payout history viewing, and payout tracking, visit our Payout Support Center.</p> <p>We're working hard to improve the service we provide you, including resolving your issues faster. Remember to check out our Help Center, as it may have the answers you are looking for!</p> <p>We look forward to connecting with you soon!</p> <p>Thank you, StockX Support https://stockx.com/help</p>
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5/19/2022 9:51 PM	Stephen Korosis	Email	<p>StockX Inquiry CRM:01310002647</p> <p>Hi Denai,</p> <p>Thank you for contacting StockX!</p> <p>I understand your concerns regarding the recent authenticity claims by Nike. Here's our official statement on the matter.</p> <p>I can confirm that at StockX, we are committed to providing customers with authentic, quality items that align with our condition standards. Our authentication team members receive consistent training to ensure they remain experts in the field.</p> <p>Before StockX, authentication wasn't widely offered by secondary marketplaces and as a result, consumers didn't have much trust in the resale industry. That lack of trust is what inspired our co-founders to build the platform and establish a job function focused on authentication. Authentication has always been at the core of our experience and has long set the industry standard.</p> <p>Our authentication team members receive consistent training to ensure they remain experts in the field. In addition to this, we have a team of subject matter experts with knowledge of specific products that identify and track critical issues and information at the product and brand level. We also have an internal team that is dedicated to managing our proprietary information and ensuring the latest information and industry trends are accounted for in our systems.</p> <p>As part of our verification process, each item that passes through our facility receives a thorough inspection prior to being sent on to the Buyer. In instances where the item does not quite meet our quality standards - whether that be for manufacturing defects, deemed as worn or inauthentic, etc. - we will first attempt to link the Buyer with a new, comparable Seller when possible, and issue a full refund for the order when it is not.</p> <p>We value our customers and we are committed to providing a safe, authentic marketplace to trade current culture.</p>
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			<p>If you ever have any other questions or concerns that we could address for you, please don't hesitate to reach back out to us, as we're always here to help.</p> <p>I hope you have a great rest of your day!</p> <p>Best, Stephen</p>
5/19/2022 9:51 PM	Stephen Korosis	Case Resolution	
5/19/2022 10:09 PM	SYSTEM	Email	<p>Re: StockX Inquiry CRM:01310002647</p> <p>I understand your process and appreciate the idea of authenticating sneakers. But im not a future buyer i am a return customer that has bought multiple pairs of shoes from your company and 50% of them are fake. I work too hard for my money to be finessed with fake shoes. So if a refund is not possible then like I said I will be buying my shoes from GOAT, your competitor, in the future. Maybe they'll do a more thorough verification and I wont need to try to get a refund</p> <p>On May 19, 2022, at 5:51 PM, support@stockx.com wrote:</p> <p>Hi Denai, Thank you for contacting StockX! I understand your concerns regarding the recent authenticity claims by Nike. Here's our official statement on the matter.</p> <p>I can confirm that at StockX, we are committed to providing customers with authentic, quality items that align with our condition standards. Our authentication team members receive consistent training to ensure they remain experts in the field. Before StockX, authentication wasn't widely offered by secondary marketplaces and as a result, consumers didn't have much trust in the resale industry. That lack of trust is what inspired our co-founders to build the platform and establish a job function focused on authentication. Authentication has always been at the core of our experience and has long set the industry standard. Our authentication team members receive consistent training to ensure they remain experts in the field. In addition to this, we have a team of subject matter experts with knowledge of specific products that identify and track critical issues and information at the product and brand level. We also have an internal team that is dedicated to managing our proprietary information and ensuring the latest</p>

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5/19/2022 10:09 PM	SYSTEM	Email	<p>Re: StockX Inquiry CRM:01310002647</p> <p>I will also be contacting Nike's corporate office to further help them with their lawsuit if a refund is not offered. If no one at Stock X wants to help me I'm sure someone at Nike will</p> <p>&gt; On May 19, 2022, at 6:03 PM, [REDACTED] [REDACTED] wrote:</p> <p>&gt;</p>
5/19/2022 10:34 PM	Stephen Korosis	Email	<p>Re: StockX Inquiry CRM:01310002647</p> <p>Hi Denai,</p> <p>Thank you for following up here. I can certainly understand your perspective here.</p> <p>If you ever receive an item that you don't believe to be 100% authentic or appears to have any damages or manufacturing defects, you are more than welcome to reach out to us. However, in order for your item to be eligible for a product complaint, we must be contacted within three days of receiving the item.</p>

		<p>If you have any other questions or concerns that I could address for you here, please don't hesitate to reach back out.</p> <p>Thanks, Stephen</p> <p>----- Original Message -----</p> <p>From: [REDACTED]</p> <p>Received: Thu May 19 2022 15:04:04 GMT-0700 (Pacific Daylight Time)</p> <p>To: support <support@stockx.com>; support <support@stockx.com>; support@stockx.com <support@stockx.com>;</p> <p>Subject: Re: StockX Inquiry CRM:01310002647</p> <p>I understand your process and appreciate the idea of authenticating sneakers. But im not a future buyer i am a return customer that has bought multiple pairs of shoes from your company and 50% of them are fake. I work too hard for my money to be finessed with fake shoes. So if a refund is not possible then like I said I will be buying my shoes from GOAT, your competitor, in the future. Maybe they'll do a more thorough verification and I wont need to try to get a refund</p> <p>On May 19, 2022, at 5:51 PM, support@stockx.com wrote:</p> <p>Hi Denai,</p> <p>Thank you for contacting StockX!</p> <p>I understand your concerns regarding the recent authenticity claims by Nike. Here's our official statement on the matter.</p> <p>I can confirm that at StockX, we are committed to providing customers with authentic, quality items</p>
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5/19/2022 10:38 PM	Stephen Korosis	Case Resolution	
5/19/2022 11:09 PM	SYSTEM	Email	<p>Re: StockX Inquiry CRM:01310002647</p> <p>Yeah its been more than 3 days. Doesn't mean the stuff you guys sold me wasn't fake though. I thought nothing of it because I thought I could trust a company that verifies the authenticity of the shoe and even charges you money to verify. But it's ok I'll be buying my shoes from Goat from now on and I'll be forwarding the pictures I have of these fake shoes you sold me to Nike corporate. Sent from my iPhone</p> <p>On May 19, 2022, at 6:38 PM, support@stockx.com wrote: &#65279; Hi Denai, Thank you for following up here. I can certainly understand your perspective here. If you ever receive an item that you don't believe to be 100% authentic or appears to have any damages or manufacturing defects, you are more than welcome to reach out to us. However, in order for your item to be eligible for a product complaint, we must be contacted within three days of receiving the item. If you have any other questions or concerns that I could address for you here, please don't hesitate to reach back out. Thanks, Stephen -----</p> <p>Original Message ----- From: [REDACTED]</p> <p>[REDACTED] Received: Thu May 19 2022 15:04:04 GMT-0700 (Pacific Daylight Time)</p> <p>To: support &lt;support@stockx.com&gt;; support &lt;support@stockx.com&gt;; support@stockx.com &lt;support@stockx.com&gt;; Subject: Re: StockX Inquiry CRM:01310002647</p> <p>I understand your process and appreciate the idea of authenticating sneakers. But I'm not a future buyer I am a return customer that has bought multiple pairs of shoes from your company and 50% of them are fake. I work too hard for my money to be finessed with fake shoes. So if a refund is not possible then like I said I will be buying my shoes from GOAT, your competitor, in the future. Maybe they'll do a more thorough verification and I won't need to try to get a refund</p> <p>On May 19, 2022, at 5:51 PM, support@stockx.com wrote: &#65279; Hi Denai, Thank you for contacting</p>

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5/20/2022 12:09 AM	Lina Blandon	Email	<p>General Purchasing CRM:02960007669 Hi Denai,</p> <p>Thank you for letting us know your concern about our current situation with Nike. It will be a pleasure to assist in giving you clarity about this situation.</p>

			<p>Denai, here's our official statement on the matter. I can confirm that at StockX, we are committed to providing customers with authentic, quality items that align with our condition standards.</p> <p>Our authentication team members receive consistent training to ensure they remain experts in the field. As part of our verification process, each item that passes through our facility receives a thorough inspection prior to being sent on to the Buyer.</p> <p>In instances where the item does not quite meet our quality standards - whether that be for manufacturing defects, deemed as worn or inauthentic, etc. - we will first attempt to link the Buyer with a new, comparable Seller when possible, and issue a full refund for the order when it is not.</p> <p>We value our customers and we are committed to providing a safe, authentic marketplace to trade current culture. Thank you kindly for being part of our StockX family. We remain at your disposal for further assistance.</p> <p>Best, Lina</p>
5/20/2022 12:10 AM	Lina Blandon	Case Resolution	Resolved
5/20/2022 4:00 PM	Stella D365- PROD-Stella	Customer Voice survey response	

Emails:

Date	Email

5/19/2022 9:26 PM	From : support@stockx.com To : [REDACTED] Subject : StockX Case # CAS-1393073-M4W7B5 General Purchasing CRM:01370574404 Created on behalf of: Solvvy D365-PROD-Solvvy Content : Refer History section
5/19/2022 9:51 PM	From : support@stockx.com To : [REDACTED] Subject : StockX Inquiry CRM:01310002647 Created on behalf of: Stephen Korosis Content : Refer History section
5/19/2022 10:09 PM	From : [REDACTED] To : support, support, support@stockx.com Subject : Re: StockX Inquiry CRM:01310002647 Created on behalf of: Josh Allegri Content : Refer History section
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5/20/2022 12:09 AM	From : support@stockx.com To : [REDACTED] Subject : General Purchasing CRM:02960007669 Created on behalf of: Lina Blandon Content : Refer History section

Task:

Date	Created by	Description	Task Type	Closed

Notes:

Date	Created by	Subject	Note	

Conversation:

Date	Type	Teammate	Transcript

Post:

Date	Type	Teammate	Text
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